

What Sparked This and Who Should Read It

This playbook is for CROs, GTM operators, and revenue leaders ready to rethink how they work — especially if they haven't yet integrated AI or adaptive planning into their workflows, and know they need to.

I've spent the last 20 years building and scaling sales organizations — first as a founder, then as an operator, and now as a partner to some of the most GTM-proactive companies in the world.

In that time, I've seen how quickly the landscape has shifted. Al is now reshaping how teams plan, align, and execute. And yet, many GTM leaders haven't adapted their workflows to reflect that shift. They know the old playbook is showing its age. But what to replace it with? That's the crossroads we see again and again, and where this playbook starts.

This isn't strategy theory. It's a set of patterns, missteps, and momentum-builders we've picked up in the field. These are the real-world habits of companies that hit targets, align teams, and move fast — even in unpredictable markets.

They build systems, not slides.

They execute fast, but they pause even faster when something's not working.

And they treat planning like an operating rhythm, not a one-time event.

This playbook is for CROs, GTM operators, and revenue leaders ready to rethink how they work — especially if they haven't yet integrated AI or adaptive planning into their workflows, and know they need to.

Use what's useful. Push back on what's not.

If it helps you rethink one workflow, one meeting, or one assumption — that's the win.

Let's get into it.

— Anthony

Why Traditional GTM Planning Is Falling Short

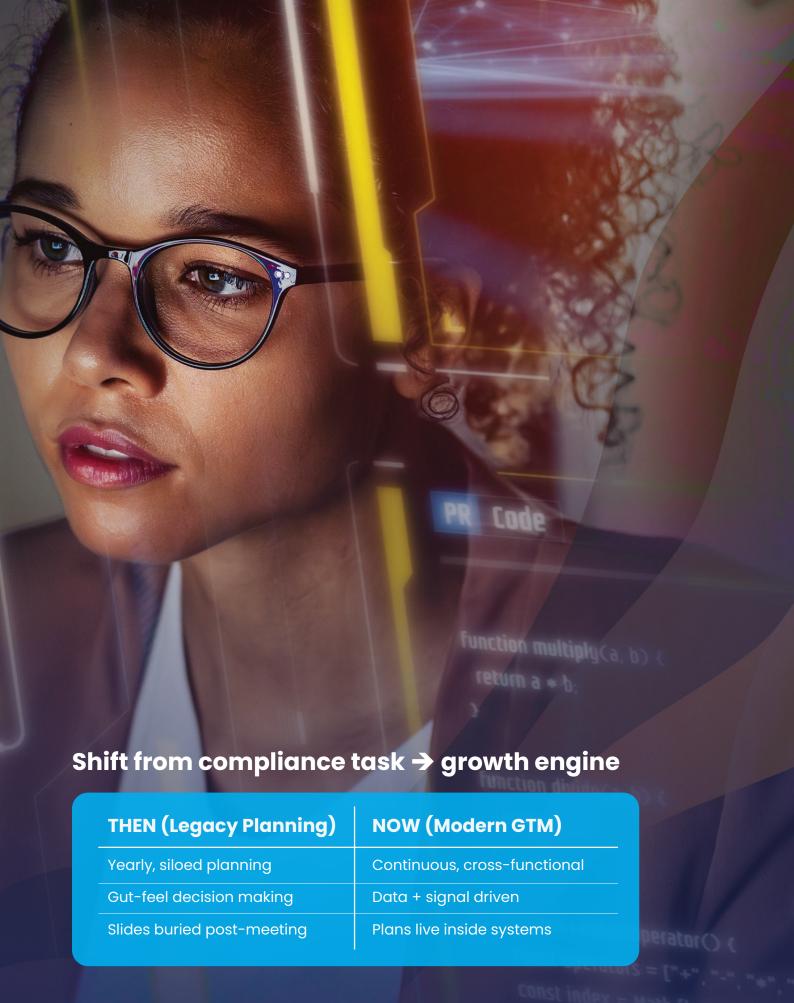
In today's Al-powered landscape, GTM planning isn't just a forecasting exercise, it's a survival strategy. The era of one-size-fits-all go-to-market plans, drafted in isolation and driven by intuition, is behind us. What used to be a static annual ritual is now a dynamic, cross-functional challenge that demands speed, clarity, and adaptability.

Yet many businesses continue to repeat the same planning mistakes:

- Disconnected teams working toward misaligned goals
- Decisions made on gut feel rather than hard data
- Plans locked away in slides, never referenced again until year-end reviews

Al is reshaping everything — how we identify opportunities, forecast pipeline, personalise messaging, and allocate resources. Leaders who lean into this shift can turn GTM planning from a compliance task into a growth engine. Those who don't risk falling behind faster than ever before.

There's a better way. This playbook outlines how topperforming teams are moving faster, staying more aligned, and adjusting in real time — without overhauling their org every quarter.



Rethinking Planning as a Modern Growth Driver

Let's face it, most GTM plans are built to tick boxes, not drive revenue.

They end up buried in slide decks, disconnected from daily execution, and forgotten by March. But planning, when done right, isn't just paperwork — it's one of your most powerful levers for growth.

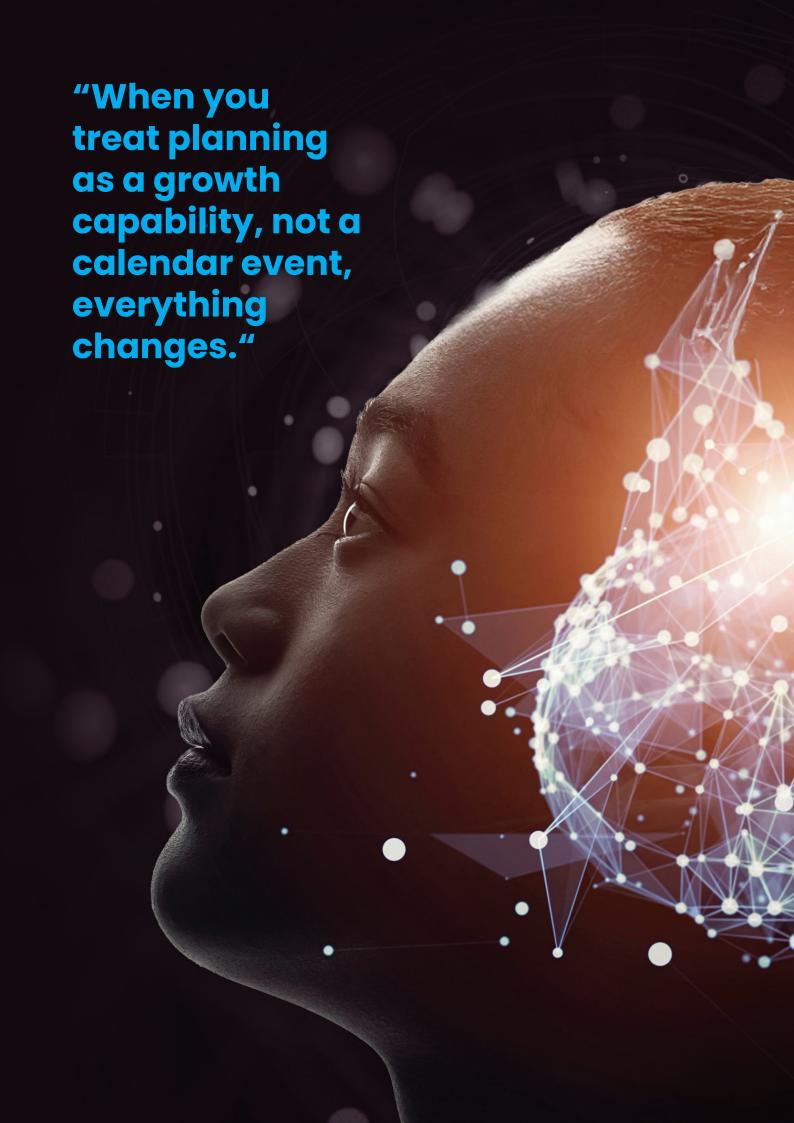
In today's market, successful planning isn't about predicting the future with precision. It's about preparing your business to respond to change, align quickly, and move with intent. It's less about certainty, and more about strategic adaptability.

A modern GTM plan should:

- Set ambitious but grounded targets, shaped by both top-down vision and bottom-up realities
- ✓ Prioritise high-impact moves that align cross-functional teams
- Acknowledge constraints budget, bandwidth, talent, tech rather than ignore them
- Create room for experimentation, iteration, and change

The best plans don't try to answer every question in advance. They create a shared understanding of where you're going, why it matters, and how each team contributes.

This is especially critical in an Al-transformed environment, where the pace of innovation, customer expectations, and competitive threats are moving faster than ever. Planning isn't about control, it's about clarity and velocity. When you treat planning as a growth capability, not a calendar event, everything changes.



Designing the Right Taskforce, Not a Committee

One of the most overlooked success factors in GTM planning is who's actually in the room.

Too often, planning is either a closed-door executive exercise or a chaotic all-hands meeting. The result? Either an ivory tower plan with no field buy-in, or analysis paralysis with no decisions made.

A high-impact planning taskforce strikes a balance: cross-functional, lean, empowered.

Here's what that looks like:

Sales

brings real-world insight from the front lines — what's resonating, what's not, where deals are stalling

Revenue/Ops

ensures the plan is rooted in data and executional reality, not just ambition

Marketing

offers perspective on pipeline drivers, audience shifts, and campaign performance

Finances

holds the line on resourcing, ROI, and cost-to-acquire models

Customer Success

brings post-sale intel that influences retention, expansion, and product-market fit

But the key isn't just representation - it's **empowerment**. You don't need department heads. You need capable lieutenants who have time, trust, and visibility across their teams. Middle managers often get the clearest feedback from the field and are best positioned to spot what's working (or not). Keep the group small enough to move fast. Encourage honest debate. And make sure every member sees themselves as a steward of growth, not just a functional gatekeeper. This isn't a committee. It's a GTM strike team focused on alignment, insight, and momentum. "You don't need department heads. You need capable lieutenants who have time, trust, and visibility across their teams."

Reality First — Grounding Ambition in Data & Market Signals

Before you brainstorm bold moves or write big targets on the board, step back and ask:

What does the data actually tell us?

The most effective GTM plans start with an **unvarnished look at performance**, **pipeline**, **and market dynamics**. Not to slow things down, but to make sure you're building on reality, not wishful thinking.



Start with Retrospective Analysis

Look beyond top-line revenue and drill into:

- Conversion metrics across funnel stages
- Campaign and program ROI
- Deal velocity by region, segment, and product
- Lead source performance
- Renewals, churn, and expansion trends
- Segment-specific buying behavior

This helps you answer the big question: What's working, what's dragging us down, and where is the biggest leverage?



Read the Market, Not Just the Mirror

Your competitors are evolving. Buyers are changing how they evaluate and engage. All is accelerating expectations around speed, personalisation, and value delivery.

Tap into:

- Frontline insight from sales and customer success teams
- Competitor intel from win/loss analysis and field reports
- Industry conversations even quick LinkedIn interviews with people outside your funnel can reveal shifting sentiment



Fix Your Data Foundations

If your sales and marketing teams are working off different segmentation models, definitions, or CRM structures, your analysis will be flawed from the start.

Align on:

- Shared definitions for industry, region, and segment
- Common data hygiene rules
- Enrichment tools that feed rather than muddy your pipeline

Your plan is only as strong as the data it's based on. If that data is patchy, biased, or out of sync, **you're guessing, not strategising.**

"If your data is misaligned, your plan is built on guesswork."

Finding the Moves — Campaigns, Initiatives & Ideas Worth Pursuing

Once you've grounded the plan in hard data and market insight, it's time to explore what's possible. This isn't about brainstorming for its own sake, it's about identifying **high-leverage moves** that can drive real growth.

This stage is where GTM planning shifts from analysis to strategy.



Define Your Strategic Goals (Together)

Growth doesn't happen in silos, and neither should your goals. That's why it's essential to co-create a small set of shared, cross-functional objectives that align Sales, Marketing, RevOps, and Customer Success.

Good strategic goals are:

- Aligned to your mission and broader company objectives
- Specific and distinct, not vague or overlapping
- Quantifiable, with clear metrics attached
- Time-bound, usually tied to the planning period

These become your **"Common Goals"** — the unifying thread across all GTM workstreams.



This is where you evaluate:

- New product launches or bundles
- Market expansion initiatives (by region, vertical, or ICP)
- Full-funnel campaigns with tightly integrated sales and marketing execution
- Al-powered plays, such as intent-based outreach, predictive scoring, or personalised deal journeys

Don't get caught in **"peanut butter planning"** — spreading your efforts too thin across too many goals. Instead, **lean into focus:** fewer initiatives, greater impact.



Use Frameworks to Prioritise

Use tools like the **Ansoff Matrix** to map risk vs. reward across new vs. existing products/markets. Or build a **priority matrix** based on impact vs. effort. These aren't just theoretical — they help the team align on where to go big, where to be cautious, and what to drop entirely.

This is your **strategic sandbox.** Use it to get creative, but stay anchored in the goals you've already agreed matter most.

Aligning the Org — Getting Sales, Marketing & CS on One Page

Even the smartest GTM plan falls flat if your teams aren't rowing in the same direction. Misalignment doesn't just slow you down, it creates **friction, confusion, and waste.**

Sales ends up ignoring marketing leads. Marketing celebrates MQLs that go nowhere. Customer success is left to manage expectations they didn't help set. Sound familiar?

The fix? Hardwire alignment into the planning process itself.



By defining a tight set of Common Goals — jointly owned by Sales, Marketing, and CS — you replace finger-pointing with shared accountability.

These goals should shape:

- Campaign priorities
- Territory planning
- Customer engagement strategies
- Quarterly KPIs

When everyone is working from the same North Star, collaboration becomes proactive, not reactive.



Each team should build their tactical plans as ladders up to the core goals:

- Marketing activates campaigns that generate leads tied to target segments or ICPs
- **Sales** adjusts messaging, incentives, and outreach based on campaign flow and new goals
- CS prepares to support post-sale expansion or onboarding for new product pushes

This creates a **clear thread from high-level planning to day-to-day execution.** No one's operating in isolation — and everyone sees how their work impacts the whole.



Build for Collaboration, Not Just Delivery

A well-aligned GTM team:

- Shares tools and insights across functions
- Meets regularly to track joint progress, not just team metrics
- Celebrates wins collectively, reinforcing shared success

The magic happens when **alignment moves beyond slides and becomes cultural.** Your best people don't just want to hit their number — they want to know they're part of something bigger that's working.

"The magic happens when alignment moves beyond slides and becomes cultural."

Execution is the Edge — Activating with Speed & Accountability

A brilliant GTM plan is worthless if it never makes it off the slide deck. Execution is where strategy becomes reality. And in fast-moving markets, especially with AI accelerating cycles — the companies that win are the ones that execute faster and smarter than their competitors.

Here's how to ensure your plan doesn't gather dust.



Kick off your GTM plan with intention. This isn't just a calendar handover — it's a moment.

Use it to:

- Rally the teams with a clear mission
- Communicate individual targets and expectations
- · Reinforce how every function connects to the bigger picture
- Showcase full leadership alignment

Your kickoff should answer two questions for every rep: "What's my role?" and "Why does it matter?"



Make the Plan Operational

Translate strategic goals into concrete actions:

- Update CRM with new segment or territory models
- Align sales enablement tools and training with campaign focus
- Ensure quota and comp structures reinforce the plan
- Brief CS and onboarding teams on expected customer shifts

Territory updates, account assignments, and quota rollouts are **sensitive transitions.** Handle them transparently and fairly to avoid friction or resentment.



Track Progress — Publicly and Often

Don't wait until Q3 to check if the plan is working. Build in regular performance reviews that connect back to the original goals.

Key to this: report where people work. Whether it's in Salesforce, HubSpot, Slack, or Asana, integrate plan tracking into the tools your team already uses.

This keeps the mission visible, prevents risks from festering, and reinforces accountability without micromanagement.



Stay Flexible, But Stay Focused

No plan survives first contact with the market exactly as intended — and that's okay.

The goal isn't rigid execution, it's **disciplined adaptability.** Use checkpoints not just to review progress, but to course-correct, kill low-ROI efforts, and double down on what's working.

From Plan to Performance: 4 Fast Moves

Launch with Purpose

Rally teams, align roles, and make the kickoff count.

Operationalize Quickly

Sync tools, quotas, and teams to the strategy

Track What Matters

Review progress where work happens. Stay visible.

Adapt with Intent

Check in, coursecorrect, and stay focused on impact.

Killing Zombie Programs — Making Space for What Works

Every GTM org has them. The legacy campaign. The "important" initiative with no results. The pilot that never quite dies.

These are **Zombie Programs** — initiatives that drain resources, distract teams, and survive purely on past momentum or internal politics.

And they are the enemy of growth.



What Makes a Program a Zombie?

- It no longer aligns with your current GTM goals
- It has unclear or unmeasurable impact
- No one owns it (or everyone kinda does)
- It gets mentioned in meetings, but never in dashboards

They often "feel strategic" but don't move the needle.



Clear the Clutter, Keep the Momentum

Removing underperforming programs doesn't mean punishing effort. It means protecting resources for what really matters.

High-functioning teams:

- Tie every program to a measurable goal
- · Set review checkpoints for continuation or sunset
- Create a culture where retiring a program is celebrated as a smart decision, not seen as failure



Some programs won't work — that's fine. But they must **teach you something.** Teams should feel safe to experiment, but accountable to share what they've learned and make a call.

This is where AI can help: **surfacing low-performing initiatives faster,** forecasting impact more accurately, and identifying where effort isn't matching output.



Make Focus a Competitive Advantage

Killing zombie programs frees up time, budget, and headspace. It sharpens your messaging. It re-aligns your team.

And in a noisy market, focus is the edge that separates the average from the elite.

Zombie Program Scorecard

How to spot what's dragging you down

Indicator	Ask Yourself	Score (☑/ ☑)
No strategic alignment	Does this initiative tie back to our current GTM goals?	
No measurable impact	Can we clearly show the outcome this program delivers?	
No clear owner	Is there someone truly accountable for this?	
Low visibility	Is this ever referenced in dashboards or performance reviews?	
Still running on momentum	Are we doing this because it worked once—or because it still works?	

Score 3 or more
? Time to retire or rework.

Final Thoughts — Planning is Never Perfect, Just Iterative

Here's the truth: there's no such thing as a perfect GTM plan. Markets shift. Competitors surprise you. Al changes the rules midgame. And sometimes, your "sure thing" campaign flops while an unexpected bet takes off.

That's not failure, that's the terrain.

The best GTM leaders don't chase perfection. They build plans that are:

- Clear enough to align a team
- Flexible enough to adapt to reality
- Data-informed, but not data-paralysed
- Focused on the few moves that matter

And they revisit those plans often — not just at year-end or QBRs, but as a regular habit.

Because GTM planning isn't a calendar event. It's a discipline. A mindset. A system.

In today's Al-driven world, the winners won't be the ones with the best ideas. They'll be the ones who can **execute**, **adapt**, **and learn the fastest**.

Your GTM strategy is how you do that at scale.

About the Author

Anthony E. Byrne is an Irish entrepreneur, strategist, and growth leader with over two decades of experience in SaaS, tech sales, and international business development.

He currently serves as **SVP and Head of Global Business Development at MarketStar,** the world's largest tech-focused outsourced sales firm. In this role, Anthony drives global expansion strategy, GTM innovation, and high-impact partnerships with some of the world's most recognized technology companies.

Anthony previously founded **Product2Market**, one of Europe's fastest-growing demand generation firms, which was acquired by MarketStar in 2019. He has been named one of **Ireland's Top 100 CEOs** and is a regular contributor on topics related to revenue strategy, GTM planning, and the future of sales.

You'll usually find him obsessing over pipeline strategy, exploring the role of AI in revenue operations — or walking his Bernedoodle, **Joe**, through Dublin's startup neighborhoods.



Anthony E. Byrne
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Book Your Free GTM Strategy Session

If you've made it this far, chances are you're thinking deeply about how to align your teams, sharpen your strategy, and accelerate growth in a changing market.

Let's take it a step further.

As part of this playbook, I'm offering a free 60-minute GTM strategy session — no strings attached.

Whether you're a CRO sensing drag, a revenue leader rethinking structure, or a marketing exec trying to align pipeline with performance, I'll work with you to:

- Pressure-test your current plan
- Uncover hidden bottlenecks or misalignments
- Share insights on how leading teams are evolving GTM in an Aldriven world

This isn't a sales pitch. It's a working session — designed to help you get sharper, faster.

Schedule Your Session Now

